

Data Gallery Pilot Program

Introduction

Welcome to the Data Gallery Pilot Program. While we develop our service, we will work with a limited number of organizations to explore and refine use cases. Our goal is to demonstrate the value of our data processing solutions and to work directly on your data implementations. This document outlines the structure, goals, and responsibilities for the duration of the pilot program.

Pilot Program Structure

Duration: 90 Days

The pilot program is divided into three parts, each lasting 30 days. Below, we detail the objectives and responsibilities for both Data Gallery and your organization in each phase.

Part 1: Data Ingestion and Cleaning (Days 1-30)

Goals:

- Define data collection scope and latency.
- Ingest and clean data sources of interest for the participant.
- Establish a collaborative working relationship through regular check-ins.

Data Gallery Responsibilities:

- Ingest specified data types within an agreed-upon latency.
- Thoroughly clean and prepare the data according to participant specifications.
- Demonstrate that the data falls within Data Gallery's Service-Level Agreement.

Customer Responsibilities:

- Provide a single 1-hour time period where one or more stakeholders help define data types for collection and data cleaning specifications.
- Designate a team member to attend 30-minute check-in meetings every other week to help Data Gallery understand specific needs.

Part 2: Data Accessibility (Days 31-60)

Goals:

- Ensure all relevant parties in the customer organization have access to the ingested data.
- Customize the data serving method as per the agreement.
- Define a primary use case.

Data Gallery Responsibilities:

- Provide access to ingested data via Direct-Query, API, and Chat interfaces.
- Onboard all parties who will have access to the final data interfaces.
- Support integration and troubleshoot any issues via direct support.

Customer Responsibilities:

- Ensure at least 3 team members attempt to access the data weekly.
 - The designated participant representative(s) spend two 1-hour sessions defining a primary use case and considering other use cases Data Gallery might address.
 - Designated participant representative(s) continue to participate in 30-minute check-ins.
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Part 3: Use Case Implementation (Days 61-90)

Goals:

- Implement the primary use case as defined by the pilot program participant.
- Educate and enable the participant to set up and utilize the solution using Data Gallery tools.

Data Gallery Responsibilities:

- Assist in setting up the solution tailored to the defined use case.
- Provide engineering support as needed to ensure successful implementation.
- Ensure the solution meets the agreed-upon objectives.

Customer Responsibilities:

- Actively use Data Gallery tools to implement the primary use case.
- Engage with our engineering team for support as needed.
- Provide feedback on the solution's effectiveness and any additional requirements.

Service Fee and Refund Policy

The service fee for participating in the pilot program will be determined on a per-case basis, depending on the specifics of data volume, required latency, and the number of users. If, at the completion of the 90-day pilot program, a participant feels that Data Gallery has not met the responsibilities outlined in this document, you are entitled to request and receive a full refund for the pilot period.

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